

**GENERAL INSTRUCTIONS
PROOF OF CLAIM AND RELEASE**

FORTIS SETTLEMENT CLAIMS ADMINISTRATOR

INTRODUCTION

If you purchased or held Fortis Shares at any time between 28 February 2007 close of trading and 14 October 2008 close of trading (in such case, you are an "Eligible Shareholder"), please read these general instructions and file a Proof of Claim and Release Form ("Claim Form"), as you may be entitled to a distribution related to the Settlement Amount created as a result of the Settlement Agreement (as defined on page 6).

You will find further information, including all relevant definitions and documents, at the case website www.forsettlement.com. You may also submit questions through that site, or contact the Claims Administrator directly at Belgium: 0800 26 83 2, The Netherlands: +31 30 252 5359, International: +32 2 557 59 00.

§ I. FILING INSTRUCTIONS

To receive compensation as an Eligible Shareholder under the Settlement Agreement, if any, you must complete and, on page 7 hereof, sign this Claim Form and submit the required documentation. If you fail to submit a timely and properly addressed (as set forth below) Claim Form, your claim may be rejected and you may be precluded from any compensation under the Settlement Agreement.

Submission of this Claim Form, however, does not assure that you will receive any compensation under the Settlement Agreement.

THE CLAIMS ADMINISTRATOR MUST HAVE RECEIVED YOUR COMPLETED AND SIGNED CLAIM FORM, ACCOMPANIED BY COPIES OF THE DOCUMENTS REQUESTED HEREIN, ON OR BEFORE 28 JULY 2019, ADDRESSED TO ONE OF THE POSTAL BOXES LISTED BELOW:

Computershare Investor Services plc
Fortis settlement Claims Administrator
P.O. Box 304
2800 Mechelen
Belgium

Computershare Investor Services plc
Fortis settlement Claims Administrator
P.O. Box 7148
3109 AC Schiedam
The Netherlands

Online submissions: www.forsettlement.com

If you are NOT an Eligible Shareholder, please DO NOT submit a Claim Form.

If you wish to receive an electronic confirmation of receipt of your submitted Claim Form, please make sure that you fill out your email address in the designated space in the Claim Form. If you do not fill out your email address and wish to know whether your Claim Form has been received, you can contact the Claims Administrator at Belgium: 0800 26 83 2, The Netherlands: +31 30 252 5359, International: +32 2 557 59 00 or forsettlement@computershare.com.

If you do not wish to receive compensation and do not wish to be bound by the Settlement Agreement (including the Release), you must deliver to the Claims Administrator a written notice of this intention (an "Opt-Out Notice") no later than on 31 December 2018. If you do not timely deliver an Opt-Out Notice to the Claims Administrator, you will be bound by the Settlement Agreement (and the Release), whether or not you submit a Claim Form.

§ II. CLAIMANT IDENTIFICATION

If you purchased or held Fortis Shares (as defined in the Claim Form) at any time between 28 February 2007 close of trading and 14 October 2008 close of trading, use Part I of the Claim Form titled "Claimant identification" to list the claimant name, mailing address, and relevant account information. Please list the most current claimant or account name as you would like the information to appear for distribution purposes, if eligible for payment. Please also provide a telephone number and/or e-mail address, as the Claims Administrator may need to contact you with questions about the claim submitted. If your Claimant identification information changes, please notify the Claims Administrator by writing to one of the addresses above.

If you are acting in a representative capacity on behalf of an Eligible Shareholder, for example, as a power of attorney, counsel, agent, trustee, or other representative, you must submit evidence of your current authority to act on behalf of that Eligible Shareholder. Such evidence would include, for example, letters testamentary, letters of administration, or a copy of the trust documents or other documents which provide you with the authority to submit the claim. Please also indicate your representative capacity under your signature on page 7 of this Claim Form.

§ III. CLAIM FORM

Use Part II of the Claim Form entitled "Schedule of transactions in Fortis holdings" to supply all required details of your holdings in Fortis Shares. If you need more space or additional schedules, please attach separate sheets giving all of the required information in substantially the same form. Sign and print or type your name on each additional sheet.

On the schedules, provide all of the requested information with respect to all of your holdings of Fortis Shares. Failure to report all such holdings may result in the rejection of your claim.

Copies of broker confirmation slips, monthly brokerage statements, custodian bank statements, or other documents confirming the particulars of your holdings of Fortis Shares should be attached to your Claim Form. When submitting information related to the highest number of Fortis Shares held between the close of trading on 28 February 2007 and the close of trading on 14 October 2008, you must submit proof that you held the number of shares indicated, but not that such number was actually the highest number held in that period. If any such documents are not in your possession, please obtain a copy or equivalent documents from your broker because these documents are necessary to prove and process your claim. The Claims Administrator may require additional information or documentation from you at any time. Failure to provide this documentation could delay verification of your claim or result in rejection of your claim.

Where two or more people own or are the beneficiary of the brokerage account, all joint owners, co-beneficiaries and co-owners need to sign the Claim Form. If a representative is signing on behalf of joint claimants, it is not required that the joint claimants sign the Claim Form.

§ IV. PRIVACY

For the administration and assessment of your claim all the information that you provided concerning you or your claim ("Personal Data") shall be processed by:

- (a) the Claims Administrator and any entity that has legal or regulatory powers over the Claims Administrator;
- (b) Ageas, Stichting FORsettlement, and the Dispute Committee;
- (c) entities of the Computershare Group;

(d) entities that any party mentioned under (a)-(c) has entered into an agreement with for the administration and assessment of your claim, in which case appropriate steps will be taken to ensure adequate levels of protection of your Personal Data and provided that we are satisfied that these entities apply the standards of protection of Personal Data as contained in the Data Protection Directive (95/46/EC) and the EU General Regulation on Data Protection (2016/679); and

- (e) competent public authorities when this is required to comply with a legal obligation.

Your Personal Data will be processed in accordance with the principles set out in the Data Protection Directive (95/46/EC) and the EU General Regulation on Data Protection (2016/679).

Your Personal Data may be transferred to countries outside the European Economic Area if this is required for the administration and assessment of your claim, in which case appropriate steps will be taken to ensure adequate levels of protection of your Personal Data and provided that we are satisfied that the same standards of protection of personal data have been applied either by contract or law.

Your Personal Data shall be retained as long as necessary for the administration of your claim or as long as required by law. You may request access, rectification, erasure or object to processing of your Personal Data.

Official
Office
Use
Only

Must be received or
postmarked or submitted
online at
www.forsettlement.com no
later than on 28 July 2019

PROOF OF CLAIM AND RELEASE FORM

Please type or print in the boxes below
Do NOT use red ink, pencil, or staples

Please submit a separate Claim Form for each
individual owner or legal entity.

FOT



PART I. CLAIMANT IDENTIFICATION

Last name

First name

Legal entity name (if shares held under entity name)

Account number/Fund number

Date of birth

CONTACT INFORMATION

Daytime telephone number (incl. country code)

Evening telephone number (incl. country code)

Email address

I confirm that I consent to receiving communications via email.

MAILING INFORMATION

Address

Address

State (if U.S.)

City

Province

Country name

Postal code

FOR CLAIMS
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PART II. SCHEDULE OF TRANSACTIONS IN FORTIS HOLDINGS

“**Fortis Share**” means a unit issued by Fortis N.V. and Fortis SA/NV, each unit comprised of one ordinary share in the capital of Fortis N.V. twinned with one ordinary share in the capital of Fortis SA/NV, listed at the stock exchange of Amsterdam, Brussels, and Luxembourg, including (i) such units purchased or acquired otherwise, provided the economic risk has transferred to the purchaser or the acquirer on such date (the “trade date”), but which have not yet been transferred into the account of the purchaser or acquirer on the trade date, and excluding (ii) such units sold or disposed of otherwise, provided the economic risk has transferred to the person such units are sold to or to whom they have been disposed of otherwise on such date (the “trade date”), but which have not yet been transferred from the account of the seller or otherwise disposing holder of such units.

Period 1

A. Number of Fortis Shares held at the opening of trading on 21 September 2007: Proof enclosed? Y N

B. Number of Fortis Shares held at the close of trading on 7 November 2007: Proof enclosed? Y N

Period 2

A. Number of Fortis Shares held at the opening of trading on 13 May 2008: Proof enclosed? Y N

B. Number of Fortis Shares held at the close of trading on 25 June 2008: Proof enclosed? Y N

Period 3

A. Number of Fortis Shares held at the opening of trading on 29 September 2008: Proof enclosed? Y N

B. Number of Fortis Shares held at the close of trading on 3 October 2008: Proof enclosed? Y N

Overall period

Highest number of Fortis Shares held between the close of trading on 28 February 2007 and the close of trading on 14 October 2008: Proof enclosed? Y N

If you do not provide information about the highest number of Fortis Shares held between the close of trading on 28 February 2007 and the close of trading on 14 October 2008, your compensation as an Eligible Shareholder under the Settlement Agreement (if any) will be calculated based on the highest number of Fortis Shares held with respect to Period 1, Period 2 and/or Period 3 as mentioned above, subject to proof.

PART III. ARE YOU AN ACTIVE CLAIMANT?

Are you an Active Claimant? This means that you have taken an affirmative step to make a claim against a Releasee (as defined in Part VI.) in connection with the Events (as defined in Part VI.), by:

- (a) participating in a Dutch or Belgian court action against a Releasee, including by having your name on a complaint, request to voluntarily intervene in pending proceedings (*verzoek tot vrijwillige tussenkomst*) or writ of summons, or intervene in criminal proceedings, such action to be initiated before 24 March 2017; or
- (b) having registered with or joined, before 31 December 2014, a Dutch or Belgian organization, including one of the entities referred to below, which has initiated a court action against a Releasee before 24 March 2017.

Yes No

Please provide proof documenting your affirmative step and, in case of (b), please provide proof in the form of a written agreement, registration form or support letter to the Fortis litigation, or in as far as you are an individual (including pension or management B.V.'s set up for the benefit of a single person), by evidence of payment of a membership fee to such organization and indicate whether you registered with or joined one of the following entities before 31 December 2014:

- Deminor (Deminor International SCRL/CVBA - DRS Belgium SCRL/CVBA)
- Stichting FortisEffect (FortisEffect)
- Stichting Investor Claims Against Fortis (SICAF)
- Vereniging van Effectenbezitters (VEB)
- Stichting Fortisclaim

Please indicate if you would like to have a representative of your above selected organization included in communications regarding your claim: Y N

YOU MUST READ AND SIGN THE RELEASE ON PAGES 6 AND 7. FAILURE TO SIGN THE RELEASE MAY RESULT IN A DELAY IN PROCESSING OR THE REJECTION OF YOUR CLAIM.



PART VI. RELEASE

Under the terms of the Settlement Agreement, the following definitions related to the Release apply:

“**Events**” means certain events that took place in 2007 and 2008 relating to Fortis’ policy and/or Fortis’ communication or alleged lack thereof in relation to:

- (i) its subprime portfolio, including the exposure, valuation and impairments;
- (ii) the (information contained in the) trading update and prospectus of 21 and 25 September 2007 respectively and the rights issue in 2007;
- (iii) the public offer and takeover of ABN AMRO, including its preparation, financing and integration, and including the decision whether or not to trigger the so-called MAC-clause and Fortis’ related financial policy;
- (iv) its financial position and financial policy, including its solvency position (including the so-called “look through solvency”), liquidity position, financial statements, forecasts and provisions, its assessment of the crisis as well as its dividend policy;
- (v) Fortis’ issuance of new shares in June 2008;
- (vi) its communication with its regulators or lack thereof;
- (vii) the remedies required by the European Commission;
- (viii) the divestments in 2007 and 2008, including the intended divestment of its investment management business to Ping An and the intended transaction with Vinci regarding Interparking;
- (ix) all operations regarding Scaldis;
- (x) the riskier nature of Fortis’ shares in 2007 and 2008;
- (xi) the break-up of Fortis and the events leading up to it, including the preparation, negotiation, management, documents, decisions, agreements, board meetings, purchase prices, and including write-downs and the divestments and disposals of assets and shares including the transactions with the Dutch and Belgian States and BNP Paribas and approvals regarding such events, as well as the ensuing implementation of the break-up in 2009; and
- (xii) the provision of loans, including financial assistance, for the acquisition of Fortis’ shares.

“**Law**” means any applicable statute, law, ordinance, decree, judgment, order, rule or regulation of any judicial, legislative, executive or regulatory authority to the extent it has jurisdiction in respect of the relevant matter.

“**Releasee**” means each of (i) Ageas and the Subsidiaries, (ii) all directors, officers, and other personnel of Ageas and the Subsidiaries who work or have in one way or another worked for or have been associated with Ageas or the Subsidiaries, (iii) all Underwriting Banks, and (iv) all auditors, advisers, counsel, and insurers of the aforementioned persons and their personnel and officers and directors.

“**Settlement Agreement**” means the Second Amended and Restated Settlement Agreement dated 13 April 2018 between Ageas, VEB, Deminor, SICAF, FortisEffect, and Stichting FORsettlement, as in effect at any time. A copy of the Settlement Agreement can be found at www.forsettlement.com and/or www.rechtspraak.nl.

“**Subsidiaries**” means any current or former direct or indirect subsidiary of Ageas, including BNP Paribas Fortis SA/NV.

“**Underwriting Banks**” means Merrill Lynch International, BNP Paribas Fortis SA/NV, ING Bank N.V., Coöperatieve Centrale Raiffeisen-Boerenleenbank B.A., Fox-Pitt, Kelton, Ltd, Mediobanca Banca di Credito Finanziario SpA, Santander Investments S.A., Keefe, Bruyette & Woods Ltd., Dresdner Bank AG, CALYON, KBC Securities SA/NV, Petercam SA/NV, Dexia Bank SA/NV, Bank Degroof SA/NV, and any of their legal predecessors or successors, each in its capacity as underwriter of the September 2007 share rights issue of Fortis N.V. and Fortis SA/NV.

RELEASE:

I (We) hereby fully, finally, and forever release, under any Law, each Releasee from any and all claims, actions, charges, and damages that I (we) have had, now have or may in the future have against any Releasee in relation to the Events and I (we) hereby waive, under any Law, any and all of my (our) rights in connection thereto. In the event that the Settlement Agreement is terminated pursuant to clause 7.2 thereof, the Release stated above does not apply to Eligible Shareholders who have submitted a Claim Form after the Exclusion Date.

I (We) hereby declare that none of the Releasees or Releasees’ respective counsel, nor any of Deminor, FortisEffect, VEB, SICAF, Stichting FORsettlement or their respective counsel, shall have any responsibility for, or liability with respect to the implementation of the Settlement Distribution Plan (Schedule 2 to the Settlement Agreement), the form, substance, method or manner of distribution, the administration or distribution of the Settlement Amount (as defined in the Settlement Agreement) under the Settlement Agreement, any tax liability that I (we) may incur as a result of the Settlement Agreement or as a result of any action taken pursuant to the Settlement Agreement, or the administration or processing of claims or the determination of the validity of this Claim Form. This, however, does not relieve Ageas or any other Releasee from the full performance of their respective obligations from and under the Settlement Agreement.

I (We) hereby represent and warrant that the statements made in the Claim Form and the documents submitted hereto are complete, true and accurate, and that I (we) have not and shall not submit an Opt-Out Notice (as explained in Part I of the general instructions).

YOU MUST READ AND SIGN THE RELEASE ON PAGES 6 AND 7. FAILURE TO SIGN THE RELEASE MAY RESULT IN A DELAY IN PROCESSING OR THE REJECTION OF YOUR CLAIM.



For Eligible Shareholders who are party to Belgian legal proceedings only:

I (We) hereby warrant and represent to explicitly instruct my (our) lawyers to file a *désistement d'action/afstand van rechtsvordering*.

Please note that you will be requested to submit proof that the instructions have been accepted by your lawyer.

For Active Claimants who registered with or joined Deminor, FortisEffect, SICAF or VEB before 31 December 2014 only, and only with respect to the relevant organization:

I (We) hereby fully and finally discharge Deminor, FortisEffect, SICAF, or VEB, as the case may be, for its role in negotiating and implementing the settlement contemplated by the Settlement Agreement, and the terms thereof.

Executed this _____ day of _____ / _____ in _____ / _____
(Number) (Month) (Year) (City) (Country)

(Sign here)

(Sign here)

(Type or print your name here)

(Type or print your name here)

Representative by power of attorney, counsel, agent, and/
or beneficial purchaser (Please submit proof that you are
authorized as a power of attorney to sign this Claim Form)

Representative by power of attorney, counsel, agent, and/
or beneficial purchaser (Please submit proof that you are
authorized as a power of attorney to sign this Claim Form)

(Capacity of person(s) signing, e.g., Executor/Director)

(Capacity of person(s) signing, e.g., Executor/Director)

**ACCURATE CLAIMS PROCESSING TAKES A SIGNIFICANT AMOUNT OF TIME.
THANK YOU FOR YOUR PATIENCE.**

Reminder checklist:

1. Please sign the above Release and declaration.
2. If this claim is being made on behalf of joint claimants, co-beneficiaries or co-owners, then all must sign.
3. Remember to attach copies of supporting documentation, if available.
4. **Do not send** originals of certificates.
5. Claim Forms submitted through email will **NOT** be accepted.
6. Keep a copy of your Claim Form and all supporting documentation for your records.
7. If you move, or if your contact details are changed, please send your new address and/or contact details by writing to one of the addresses below.
8. **Do not use red pen or highlighter** on the Claim Form or supporting documentation.

THIS CLAIM FORM MUST BE SUBMITTED ONLINE AT WWW.FORSETTLEMENT.COM OR RECEIVED BY THE CLAIMS ADMINISTRATOR OR POSTMARKED NO LATER THAN ON 28 JULY 2019, ADDRESSED TO ONE OF THE POSTAL BOXES LISTED BELOW:

Computershare Investor Services plc
Fortis settlement Claims Administrator
P.O. Box 304
2800 Mechelen
Belgium

Computershare Investor Services plc
Fortis settlement Claims Administrator
P.O. Box 7148
3109 AC Schiedam
The Netherlands

Online Claim Form submissions: www.forsettlement.com

For questions regarding your Claim Form, please contact:

Belgium: 0800 26 83 2
International: +32 2 557 59 00
The Netherlands: +31 30 252 53 59
forsettlement@computershare.com



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